

Our aim is to be good hosts!

Welcome to the Hotel Aspethera

Opening hours:

Restaurant Breakfast from 06.30 am to 10.00 am

Lunch from 11.30 am to 02.00 pm Dinner from 06.00 pm to 10.00 pm

Sunday is our Restaurant closed

Reception Full time

Stiftskeller With reservation

Sauna On request by the reception

Please note that you are in a non-smoking hotel.

Failure to comply we charge a cleaning fee of EUR 50.00.

Telephone numbers:

Reception direct call 100

Restaurant direct call 369

Except house telephone call o – desired telephone number

Telephone call to another room room number

Telephone call from outside 05251 28 88 in the hotel room + room number

Police 0 – 110

Fire department 0-112

/ Emergency medical services

On-duty medical units:

emergency service

Pharmacy:

Dom Apotheke 0 – 8773540

Neuer Platz 2

Rathausapotheke 0 – 22409

Rathausplatz 4

Use of the telephone:

To get an exchange line please dial o once before your desired telephone number.

0 – 116117

Use of safe:

Step 1: To open the safe:

- The code of the safe is preset on number 1234
- Enter this number. The safe opens automatically. The display shows "OPEN"

Step 2: To lock the safe:

- Close the door
- Enter a four-digit code of your choice
- Press the button #. The safe closes automatically. The display shows. "CLOSED"

Step 3: To open the safe again:

- Enter the four-digit code you entered to lock the safe.
- The safe opens automatically. The display shows "OPEN"

Information: If you press the button "*" before entering the code,

The display shows "-" instead of the number you enter.

The Hotel is not liable for objects of value in the room!

Change of towels:

The towel changes are in regular intervals, if you wish a change, please put your used towels on the floor.

Departure day:

We kindly ask you to check out on your departure day by 11 am.

Rates: Current prices can be found here ->

Please scan the QR code. If you are unable to so ask for the current prices please at the reception



Information:

The room keys are programmed up to a validation to the departure day 11 am, if you want to enter in your room after that time, please

let the front desk know.

For the loss of your room card we charge a fee of 10.00 €.

In cases of emergency please keep calm and inform the reception.

You find an escape route sketch on your door.

Sauna: On request by the reception

Bathrobes and slippers can be borrowed from reception.

Toothbrush /
Sewing kit /

<u>Shaving supplies:</u> In case of emergency you will get a mouth care set / shaving set / sewing kit

at the reception.

Post: Post, which will be sent to the reception until 3:00 pm,

will be sent the same day. Incoming mails / post

is kept at the reception.

Laundry /

<u>Ironing Service:</u> We will gladly wash and iron your laundry in the house. Furthermore

we also offer cleaning of your laundry by a partner company specializing in your

needs.

The price list can be found in every wardrobe in the room, or at any time at the

reception.

Sewing service: In our hotel we like to do small sewing work for you.

Please contact our house lady or reception.

Shoe- Cleaning: A shoe cleaning machine is available in the house free of charge.

Newspaper: Regional and supra-regional daily newspapers are available free of charge

at the reception and in the service area.

W-LAN:

Free of charge

Network W-LAN Name: Hotel-Aspethera Password: Hotel-Aspethera



Public transportation:

Bus:

The exact bus times you can get at the reception desk or on www.nph.de or www.padersprinter.de.

The bus stop next to the Hotel is called "Am Bogen".

Train:

You can get information's for Train connections at the reception desk or on www.bahn.de or under the chargeable Hotline: 11861.

Taxi:

Taxi Czernoch 0- 33333 Taxi Klima 0- 611 11

Tourist -Information Paderborn:

Königsplatz 10

Open: Mon. - Fri. 10:00 am – 05:00 pm

Sat. 10:00 am – 02:00 pm

We wish you a pleasant stay and we look forward to welcoming you to our restaurant.

The current menu can be found in the elevators, in the restaurant or at reception. We would be happy to take your table reservation at reception.









Ladies and Gentlemen

The Hotel Aspethera is run by the non-profit foundation KOLPING-FORUM Paderborn, as a training hotel and training gastronomy for disadvantaged young people.

Integration and inclusion hotel.

It is therefore a non-profit business and not a commercial enterprise and the reduced tax rate (see below) always applies to everything.

The sales tax rate is 7% according to \S 12 paragraph 2 No. 8a UStG, in connection with $\S\S$ 51 ff AO, on all services of our house.

Your Hotel Aspethera

The breakfast share in the room price is 12.00 ϵ .

A special kind of vocational training center

In March 2016, Hotel Aspethera celebrated its 10th anniversary. The training and integration hotel is a success story: many young people, some with special needs, have already been trained and qualified here. In addition to a wide range of training opportunities across the hotel and restaurant sector, pre-vocational training measures (BVB and BVB rehabilitation) are also carried out on behalf of the Employment Agency.

Since 2010, the Hotel Aspethera has also been recognized as an integration company. People with and without disabilities work together in the spirit of inclusion.

General terms and conditions of business

1. Scope of application

The provision of conference and banqueting rooms for the holding of events as well as for all services and deliveries rendered in this context. Separate contractual conditions apply to the hotel room area and to the rental of rooms, showcases or areas for commercial use.

2. Reservations

Reservations of rooms and spaces as well as related agreements of other services and deliveries shall only become binding for Hotel Aspethera and the organiser upon confirmation by Hotel Aspethera. Offers made are always subject to change.

3. Subletting or subleasing

Subletting or subleasing of rooms and areas is only permitted with the express permission of Hotel Aspethera.

4. Client

Clients who are not also organisers shall be jointly and severally liable with the organiser for the fulfilment of all agreements.

5. Prices

Prices are in €; they include the statutory VAT. Any increase in VAT after conclusion of the contract shall be borne by the client. If the period between the conclusion of the contract and the provision of services exceeds 120 days, Hotel Aspethera reserves the right to make price changes.

6. Payments

The invoices of Hotel Aspethera are payable within 10 days of receipt without deduction.

7. Offsetting

Offsetting of the orderer with claims of any kind is inadmissible, as is the withholding of payments to the hotel due to such claims. The assignment of a claim against the hotel is excluded.

8. To ensure a smooth preparation

In order to be able to guarantee smooth preparations, it is necessary that the organiser informs Hotel Aspethera of the exact number of persons at least 7 days before the start of the event. A maximum 5% downward deviation in the number of persons will be accepted when invoicing. Any further deviation in the number of persons cannot be accepted and shall be borne by the organiser. If the hotel is not notified of a change in the number of persons by the organiser for large events of more than 200 persons up to 30 days before the event takes place, the originally ordered number shall apply. Deviations after this date can be taken into account up to a maximum of 5 %. If the number of persons exceeds this limit, the actual number of persons will be charged.

9. If an event cannot take place

If an event cannot be held without Hotel Aspethera being responsible for this, Hotel Aspethera shall retain the claim to payment of the provision costs and the room rental. Depending on the time at which the event is cancelled and which additional services, in particular catering, were provided, Hotel Aspethera shall also be entitled to reasonable remuneration. The amount of remuneration results from the order confirmation of Hotel Aspethera and amounts to:

10. At events

For events lasting until after midnight, additional costs may be charged to our staff.

11. GEMA:

All music events must be registered with GEMA in advance by the organiser. The fees shall be borne by the organiser. The KOLPING-FORUM Foundation/Hotel Aspethera shall be indemnified by the organiser in respect of any claims by GEMA arising from unauthorised use of the rights of GEMA or third parties (e.g. due to non-registration by the organiser).

12. For damages

or loss of Hotel Aspethera's fixed or mobile inventory caused during the event or during set-up or dismantling, the organiser shall be liable without proof of fault on the part of the hotel. Hotel Aspethera may require the conclusion of appropriate insurance policies.

13. The attachment of decorative material

or other objects requires the consent of Hotel Aspethera and is generally only permitted in the rented room. All decorative material must comply with fire safety requirements. If disposal is carried out via the hotel, this will be charged separately.

14. Items brought in:

Hotel Aspethera accepts no liability for loss or damage. If these are to be insured against fire, water, theft, damage or any other risk, the organiser must arrange the insurance himself.

15. For the storage of objects,

which exceeds the period of the payment terms listed above, Hotel Aspethera may exercise the right of lien until the final settlement of the invoice amount.

16. Bringing food and drinks

for consumption on the spot is not permitted. Exceptions are possible in consultation with the Hotel Aspethera and on payment of the house service charges in addition to the corkage fee.

17. Newspaper advertisements and direct mail,

containing invitations to events of any kind at the Hotel Aspethera require the written consent of the hotel. If publication takes place without the hotel's consent and if essential interests of the hotel are thereby impaired, the hotel reserves the right to cancel the event. Any costs incurred, lost revenue and possible claims for damages shall be borne by the organiser. In this case, clause 9 in conjunction with clause 20 terms and condition shall also apply.

18. In case.

that an event threatens to jeopardise the smooth running of the business, the safety or the reputation of the Hotel Aspethera, as well as in the event of force majeure, the hotel reserves the right to withdraw from the contract. The assertion of any claims for damages against the hotel is excluded.

19. Place of fulfilment

for all liabilities arising from the contractual relationship is Paderborn. The exclusive place of jurisdiction is Paderborn.

20. Should any provision

of these General Terms and Conditions be invalid, this shall not affect the validity of the other provisions. The invalid provision shall be replaced by a valid provision that comes as close as possible to it.

21. Deviating agreements

or ancillary agreements must be stipulated and confirmed in writing by both parties.

Withdrawal of the customer (cancellation)

- 1. Cancellation by the customer of the contract concluded with the hotel requires the hotel's written consent. If this consent is not given, the agreed price under the contract shall be payable even if the customer does not make use of contractual services. This shall not apply in cases of default in performance on the part of the hotel or an impossibility of performance for which the hotel is responsible.
- 2. If a date for withdrawal from the contract has been agreed in writing between the hotel and the customer, the customer may withdraw from the contract up to that date without triggering claims for payment or damages on the part of the hotel. The customer's right to withdraw from the contract expires if he does not exercise his right to withdraw from the contract in writing vis-à-vis the hotel by the agreed date, unless there is a case of default in performance on the part of the hotel or an impossibility of performance for which the hotel is responsible.
- 3. In the case of rooms not used by the customer, the hotel shall offset the income from renting the rooms to other parties as well as the expenses saved.
- 4. The hotel is at liberty to set a flat rate for the damage incurred by it and to be compensated by the customer. The customer is then obliged to pay 90% of the contractually agreed price for overnight accommodation with or without breakfast, 70% for half board and 60% for full board arrangements. The customer is free to prove that no damage has been incurred or that the damage incurred by the hotel is lower than the flat rate demanded.